

# Children, Youth & Families Addiction and Mental Health - Edmonton Zone Community Clinics & Crisis Services

#### **General Information**

Children, Youth & Families – Addiction and Mental Health provides a wide range of publicly-funded mental health services and support for children and youth 5-17 years of age - and their families-residing within Edmonton and area (and areas extending to central and northern Alberta).

Treatment services are generally provided by a multi-disciplinary team of health care providers. Our services are goal-focused. We aim to provide the right service at the right time for the right length.

### **Phone Numbers**

Crisis Team: 780.407.1000

Northgate Clinic: 780.342.2700

Rutherford Clinic: 780.342.6850

Fort Saskatchewan Clinic: 780.342.2388

Leduc Clinic: 780.986.2660

Morinville Clinic: 780.342.2620

Sherwood Park Clinic: 780.342.3373

Spruce Grove Clinic: 780.342.1370

St. Albert Clinic: 780.342.1410

#### **Intake Services**

**Intake Services**: 780.342.2701

**External Referral Form:** fax to 780.413.4728 www.albertahealthservices.ca/frm-18344.pdf

Intake Services provide a single point of access to children's mental health services within the Edmonton zone. Anyone can refer:

- ✓ Parent or Youth
- √ Family Physician
- ✓ School Personnel
- ✓ Community & Other Agencies

When a referral is received, a telephone screening interview is conducted by an Addiction and Mental Health Therapist. Based on the information received and the availability of other community resources, a decision will be made regarding the appropriate service.

#### **Youth Addiction Services**

Youth Addiction Services Edmonton (YASE) 780.422.7383 12325 140 St, Edmonton, AB

Rutherford Mental Health Clinic 780.342.6850 # 202, 11153 Ellerslie Rd, Edmonton, AB



#### **Crisis Services**

Crisis Services provides a range of services to families, professionals, and community partners to help support children, youth, and families in mental health crisis. *Crisis Services includes*:

**Walk-In Service** is available to children/youth aged 5-17, Monday to Friday 12:30 p.m. – 4:00 p.m. This service offers a 50-minute, solution-focused, single therapy session on a first-come, first-serve basis with a focus on exploring specific issues and possible solutions. Parent/Caregiver attendance is preferred to support the child/youth. Families can call ahead to determine wait times. There are two locations:

- Northgate Mental Health Clinic: 780.342.2700; #2020, 9499 137 Ave, Edmonton, AB
- o Rutherford Mental Health Clinic: 780.342.6850; #202, 11153 Ellerslie Rd, Edmonton, AB

Walk-In is also available at the St. Albert Clinic from 12:30 p.m. – 4:00 p.m. on Wednesdays only.

The **Crisis Team** offers immediate crisis support through the Crisis Line (780.407.1000) to children/youth, aged 5-17, and their care providers. MRT also provides support to professionals in the community. Therapists will determine, together with caregivers, if additional services are required at the time of the crisis call. Available 7 days a week 8:00 a.m. – 11:30 p.m.

#### **Emergency Department Resources:**

- Stollery Emergency Department Physicians have access to a team of mental health specialists for children/youth who have an emergency mental health concern.
- Community Hospital Emergency Department Physicians will assess, determine a treatment plan, and consult as necessary for children/youth who have an emergency mental health concern.

## **Crisis Phone Numbers within Alberta (24/7)**

Health Link Alberta: 811 (Health Advice and/or to locate a family physician)

Mental Health Help Line: 1.877.303.2642 (toll free within Alberta)

Crisis Addiction Help Line: 1.866.332.2322 (toll free within Alberta)

Kids Help Phone: 1.800.668.6868 (toll free across Canada)

or text 686868 or chat www.kidshelpphone.ca